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File 634:San Jose Mercury Jun 1985-2004/Aug 26
         (c) 2004 San Jose Mercury News
File 636:Gale Group Newsletter DB(TM) 1987-2004/Aug 27
         (c) 2004 The Gale Group
File 810: Business Wire 1986-1999/Feb 28
         (c) 1999 Business Wire
File 813:PR Newswire 1987-1999/Apr 30
         (c) 1999 PR Newswire Association Inc
Set
        Items
                Description
                FACILITAT???(3N) AGREEMENT? ? OR NEGOTIAT??? OR MEDIAT??? OR
S1
       688241
              ARBITRAT??? OR ADR OR ODR OR INTERVEN??? OR INTERVENTION
      2512596
                RESOLV??? OR RESOLUTION OR RECONCIL? OR DISPUTE? ? OR CONF-
S2
             LICT? ? OR DIFFERENCES OR COMPLAINT? ? OR DISAGREEMENT? ? OR -
             CONTROVERS??? OR QUARREL? ? OR ALTERCATION? ? OR GRIEVANCE? ?
             OR PROBLEM? ?
                HISTOR ??? OR BACKHISTORY OR BACKGROUND OR BACK() GROUND OR -
S3
      8535191
             RECORD? ? OR PAST OR PRIOR? OR BEFORE? OR EARLIER OR PREVIOUS-
             ?? OR PRECED??? OR PRECEDENT? ? OR DOCUMENTATION OR ISSUE? ? -
             OR CASE? ?
                ALGOR?THM? ? OR FORMULA? ? OR PARAMET? OR RULE OR RULES OR
      3724139
S4
             CRITERIA OR FACTOR OR FACTORS OR PROCEDURE? ? OR RULESET? ? OR
              IDENTIF??? OR DECISION() TREE OR OPTIMI? OR TEMPLAT???
                SOLUTIONS? ? OR REMEDY OR REMEDIES OR RECTIF? OR SATISFY???
S5
      6907973
              OR SATISFIES OR SATISFACT? OR SETTL? OR CORRECT??? OR FILL OR
              FILLED OR FULFIL? OR ADVICE OR ANSWER? ? OR RESULT? ? OR DET-
             ERMINATION? ? OR DECISION? ? OR AMEND?
S6
                RECOMMEND? OR PROVID??? OR PROVISION OR REFERENCE? ? OR EN-
             DORSE? OR REFER? ? OR REFERR??? OR INDORSE? OR SUPPLY? OR FUR-
             NISH??? OR ADVIS???
                COMPUTER? ? OR COMPUTERI??? OR AUTOMAT?? OR ELECTRONIC OR E
S7
              OR SOFTWARE OR ROBOT? OR AGENT? ? OR SERVO? OR BOT OR BOTS OR
              SOFTBOT? OR SOFT() (BOT OR BOTS) OR IA OR AI OR SYMBOT? OR DI-
             GITAL OR DIGITALI???
                CYBERSPACE OR CYBER OR VIRTUAL OR INTERNET OR WEB OR WORLD-
S8
             WIDE ??? OR WIDEWEB OR (WEB OR HOME) () (PAGE? ? OR SITE? ?) OR -
             WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER -
             OR COMMUNICATION? ?)()NETWORK OR ONLINE OR ON()LINE
      2950194
                S1 OR S2
S9
      .342284
                S3(10N)S4
S10
        65728
                S10(10N)(S5 OR S6)
S11
                S9(S)S11(S)(S7 OR S8)
S12
         2497
S13
         5951
                S9(10N)S11
         569
                S13(10N)(S7 OR S8)
S14
         2555
                S10(7N)(S5(10N)S6)
S15
          298
S16
                S9(10N)S15
          52
                S16(10N)(S7 OR S8)
S17
         3184
                S10(10N)(S5(10N)S6)
S18
         366
                S9(10N)S18
S19
                S19(10N)(S7 OR S8)
          67
S20
          19
                S20 NOT PY>2000
S21
S22
          334
                S14 NOT PY>2000
          259
                S22 NOT PD=20000216:20040930
S23
          202
                RD (unique items)
S24
```

\$25	16	S21 NOT PD=20000216:20040930
S26	13	RD (unique items)
\$27	112	S19(S)(S7 OR S8)
S28	48	S27 NOT S20
S29	22	S28 NOT PY>2000
S30	19	S29 NOT PD=20000216:20040930
S31	14	RD (unique items)

```
'?show files;ds
File 13:BAMP 2004/Aug W3
         (c) 2004 The Gale Group
     75:TGG Management Contents(R) 86-2004/Aug W3
         (c) 2004 The Gale Group
File 625: American Banker Publications 1981-2004/Aug 27
         (c) 2004 American Banker
File 268: Banking Info Source 1981-2004/Aug W3
         (c) 2004 ProQuest Info&Learning
File 647:CMP
            Computer Fulltext 1988-2004/Aug W3
         (c) 2004 CMP Media, LLC.
File 674:Computer News Fulltext 1989-2004/Aug W2
         (c) 2004 IDG Communications
File 267: Finance & Banking Newsletters 2004/Aug 23
         (c) 2004 The Dialog Corp.
File 990: NewsRoom Current May 1 -2004/Aug 27
         (c) 2004 The Dialog Corporation
File 239:Mathsci 1940-2004/Oct
         (c) 2004 American Mathematical Society
File 553: Wilson Bus. Abs. FullText 1982-2004/Jul
         (c) 2004 The HW Wilson Co
File 88:Gale Group Business A.R.T.S. 1976-2004/Aug 26
         (c) 2004 The Gale Group
File 436: Humanities Abs Full Text 1984-2004/Jul
         (c) 2004 The HW Wilson Co
File 482: Newsweek 2000-2004/Aug 24
         (c) 2004 Newsweek, Inc.
File 483: Newspaper Abs Daily 1986-2004/Aug 26
         (c) 2004 ProQuest Info&Learning
File 484: Periodical Abs Plustext 1986-2004/Aug W3
         (c) 2004 ProQuest
                Description
Set
        Items
                FACILITAT???(3N)AGREEMENT? ? OR NEGOTIAT??? OR MEDIAT??? OR
      1011925
S1
              ARBITRAT??? OR ADR OR ODR OR INTERVEN??? OR INTERVENTION
      4832160
                RESOLV??? OR RESOLUTION OR RECONCIL? OR DISPUTE? ? OR CONF-
S2
             LICT? ? OR DIFFERENCES OR COMPLAINT? ? OR DISAGREEMENT? ? OR -
             CONTROVERS??? OR QUARREL? ? OR ALTERCATION? ? OR GRIEVANCE? ?
             OR PROBLEM? ?
                HISTOR ??? OR BACKHISTORY OR BACKGROUND OR BACK() GROUND OR -
S3
             RECORD? ? OR PAST OR PRIOR? OR BEFORE? OR EARLIER OR PREVIOUS-
             ?? OR PRECED??? OR PRECEDENT? ? OR DOCUMENTATION OR ISSUE? ? -
             OR CASE? ?
                ALGOR?THM? ? OR FORMULA? ? OR PARAMET? OR RULE OR RULES OR
S4
             CRITERIA OR FACTOR OR FACTORS OR PROCEDURE? ? OR RULESET? ? OR
              IDENTIF??? OR DECISION()TREE OR OPTIMI? OR TEMPLAT???
                SOLUTIONS? ? OR REMEDY OR REMEDIES OR RECTIF? OR SATISFY???
S5
              OR SATISFIES OR SATISFACT? OR SETTL? OR CORRECT??? OR FILL OR
              FILLED OR FULFIL? OR ADVICE OR ANSWER? ? OR RESULT? ? OR DET-
             ERMINATION? ? OR DECISION? ? OR AMEND?
                RECOMMEND? OR PROVID??? OR PROVISION OR REFERENCE? ? OR EN-
S 6
      5906044
             DORSE? OR REFER? ? OR REFERR??? OR INDORSE? OR SUPPLY? OR FUR-
             NISH??? OR ADVIS???
S7
      5863517
                COMPUTER? ? OR COMPUTERI??? OR AUTOMAT?? OR ELECTRONIC OR E
              OR SOFTWARE OR ROBOT? OR AGENT? ? OR SERVO? OR BOT OR BOTS OR
              SOFTBOT? OR SOFT() (BOT OR BOTS) OR IA OR AI OR SYMBOT? OR DI-
             GITAL OR DIGITALI???
                CYBERSPACE OR CYBER OR VIRTUAL OR INTERNET OR WEB OR WORLD-
S8
      2485693
             WIDE ??? OR WIDEWEB OR (WEB OR HOME) () (PAGE? ? OR SITE? ?) OR -
             WEBPAGE? ? OR HOMEPAGE? ? OR WEBSITE? ? OR GLOBAL() (COMPUTER -
             OR COMMUNICATION? ?) () NETWORK OR ONLINE OR ON () LINE
      5350981
                S1 OR S2
S9
       593335
                S3(10N)S4
S10
S11
       101039
                S10(10N)(S5 OR S6)
         4839
S12
                S9(S)S11(S)(S7 OR S8)
```

'S13	466857	S3(7N)S4
S14	3232	S13(10N)(S5(10N)S6)
S15	345	S9(10N)S14
S16	56	S15(S)(S7 OR S8)
S17	31	S16 NOT PY>2000
S18	24	S17 NOT PD=20000216:20040930
S19	24	RD (unique items)

09677153

## => dis his

## (FILE 'HOME' ENTERED AT 16:10:13 ON 27 AUG 2004)

```
FILE 'CONFSCI' ENTERED AT 16:10:18 ON 27 AUG 2004
          13662 S FACILITAT###(3A)AGREEMENT# OR NEGOTIAT### OR MEDIAT### OR ARB
L1
          34000 S RESOLV### OR RESOLUTION OR RECONCIL? OR DISPUTE# OR CONFLICT#
L2
          37789 S HISTOR### OR BACKHISTORY OR BACKGROUND OR BACK(W) GROUND OR RE
L3
          69675 S ALGOR! THM# OR FORMULA# OR PARAMET? OR RULE OR RULES OR CRITER
L4
          59528 S SOLUTION# OR REMEDY OR REMEDIES OR RECTIF? OR SATISFY### OR S
L5
           9764 S RECOMMEND? OR PROVID### OR PROVISION OR REFERENCE# OR ENDORSE
          66534 S COMPUTER# OR COMPUTERI### OR AUTOMAT## OR ELECTRONIC OR E OR
L7
           4604 S CYBERSPACE OR CYBER OR VIRTUAL OR INTERNET OR WEB OR WORLDWID
L9
          47505 S L1 OR L2
L10
            887 S L3(10A)L4
             46 S L10(10A)(L5 OR L6)
L11
             0 S L9(P)L11(P)(L7 OR L8)
L12
             0 S L9 AND L11 AND (L7 OR L8)
L13
             0 S L9 AND L11
L14
             22 S L9 AND L10
L15
             2 S L15 AND (L7 OR L8)
L16
```